

# CAROLYN (CHIH-HSUAN) KAO

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## PROFESSIONAL SUMMARY

AI/ML expert specializing in the development of cutting-edge Generative AI and Retrieval-Augmented Generation (RAG) systems for the financial industry. Proven track record in designing and implementing LLM-powered chatbots, sophisticated AI agents, and end-to-end knowledge retrieval pipelines. Expertise in engineering large-scale GenAI products, including data ingestion, advanced indexing, and designing robust model evaluation frameworks to deliver state-of-the-art conversational AI solutions.

## TECHNICAL HIGHLIGHTS

**Generative AI:** Retrieval-Augmented Generation (RAG), Large Language Models (LLMs), Prompt Engineering, Retrieval Fine-Tuning, Conversational AI Chatbots, AI Agents, Hallucination Mitigation, Azure AI.

**Machine Learning:** Deep Learning (DL), Natural Language Processing (NLP), Reinforcement Learning, Time Series Analysis, Predictive Modeling, Optimization, Numerical Methods.

**Technologies/Frameworks:** Python, PyTorch, TensorFlow, Scikit-learn, C++, C#, SQL, REST APIs, FastAPI.

**Quant Finance:** Algorithmic Trading, Mathematical Modeling, Fixed Income & Volatility.

## EDUCATION

[HTTPS://CHKAO831.GITHUB.IO/COURSEWORK/](https://chkao831.github.io/coursework/)

### Stanford University

**M.S. Computational and Mathematical Engineering;** CGPA 3.93/4.3

Stanford, CA

Sep 2019 - Jun 2021

Deep Learning (DL), Natural Language Processing (NLP), Reinforcement Learning, Time Series Analysis, Algorithmic Trading, Numerical Analysis, Optimization, Stochastic Control Process, Distributed Computing, Mathematical Finance, Differential Equations.

### University of California San Diego (UCSD)

La Jolla, CA

**B.S. Applied Mathematics;** GPA 3.91/4 | **B.S. Management Science;** GPA 3.87/4

Sep 2015 - Jun 2019

Graduated magna cum laude with CGPA 3.88; Awarded Honors with Distinction in Management Science; Member of Phi Beta Kappa; National Name Exchange 2019

NLP, Java OOP, Data Structures, Statistics, Real Analysis, Optimization, Calculus, Actuarial Mathematics, Operations Research, Micro/Macroeconomics, Corporate Finance, Industrial Organization, Accounting, Econometrics, Financial Mathematics.

## PROFESSIONAL EXPERIENCE

[HTTPS://AETHE TECH.COM](https://aethetech.com)

### Aethetech.AI | London, UK | Co-Founder & CEO

Aug 2025 - Present

- Co-founded a strategic AI consultancy dedicated to helping businesses harness AI for transformative growth.
- Lead client engagements to develop and implement custom AI solutions that streamline operations.
- Drive AI literacy through educational content and workshops, making advanced AI concepts accessible.

### London Stock Exchange Group (LSEG) | London, UK | Gen AI Data Scientist

May 2023 - Present

Spearheading the AI development for the Workspace 10X Acceleration initiative, a flagship project integrating Generative AI into financial analysis workflows for investment banking and buy-side research.

- Architected and developed an advanced AI chatbot leveraging Retrieval-Augmented Generation (RAG) and Azure AI to query insights from 33+ datasets, including unstructured sources (transcripts, filings, research, news).
- Engineered the end-to-end AI pipeline, encompassing data ingestion, RAG retrieval strategies, prompt fine-tuning, and search algorithm optimization for LLM-driven knowledge retrieval.

### Taiwan Semiconductor Manufacturing Company (TSMC) | Hsinchu, Taiwan | ML Data Scientist

Aug 2021 - Sep 2022

- Developed and optimized a multi-modal AI search kernel for an internal ML platform, achieving a 10x performance speedup and enabling novel R&D applications.
- Engineered novel deep learning solutions using gradient-based optimization to solve complex, high-dimensional calibration problems for 2nm semiconductor development.

## RESEARCH & ACCOMPLISHMENT

[HTTPS://CHKAO831.GITHUB.IO/PORTFOLIO/](https://chkao831.github.io/portfolio/)

- Winner**, LSEG Post Trade ML Competition (2024)
- Published Co-author**, IJHPCA (2021) on automated parameter tuning frameworks in collaboration with Sandia National Laboratories. (Vol. 37, Issue 5, pp. 600-625, DOI: 10.1177/10943420231183688)
- Divisional Quarterly Star**, TSMC (2021) in AI Application & Integration (AAID) division
- Bronze Prize**, TSMC-Wide Machine Learning Competition (2020)